

October 1, 2021

Visitation Summary for Visitors NOT Fully Vaccinated for COVID-19 and for out-of-building leaves other than medical appointments

Dear Friends,

We are proud that you entrust us with caring for your loved ones.

We are committed to the safety and respect for those who rely on us most, and we are following federal and state health department guidelines that ensure the well-being of all residents, families and staff regarding visitations during the COVID-19 pandemic.

In keeping up with the challenges, we are enacting the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation. **We are making modifications to our guidelines now due to the increase in community transmission rate in Lackawanna County which is high: red level as of today.**

Out-of-Building trips with family or friends:

Out-of-the-building visits such as for meals or day trips other than medical appointments are on hold for the safety of all residents and staff in the building.

Guidelines to visit a resident who is located in a green zone in our building:

Visitors who are NOT vaccinated:

Only children 12 years and older are permitted to visit.

For the safety of all of our residents and staff in the building, non-vaccinated visitors can meet with their loved one on the assigned patio/ indoor first floor neutral area. The visits are scheduled through Gayle McDonald at 570-344-6177 ext. 1103 or e-mail at gmcdonald@jhep.org. Gayle is available Monday through Friday from 8 a.m.-3:30 p.m. **We ask that you schedule your visit at least by the day before you want to come. Visits for Saturday, Sunday and Monday must be scheduled by Friday at 1 p.m.**

We are only able to accommodate residents having 2 visitors at one time.

Our facility staff will be transporting the resident to and from the first floor area for the scheduled visit. The facility is limited to a total of 4 visits occurring simultaneously to support safe infection prevention actions to maintain social distancing.

Visits for non-vaccinated visitors will be scheduled thru the scheduler at 30 minutes time intervals one time weekly on the following days:

Monday, Tuesday, Wednesday, Thursday .

Visiting times are from 10:00 a.m. – 11:15 a.m. (concluding at 11:30 a.m.) and 1:30 p.m. – 4:15 p.m. (concluding at 4:45 p.m.)

Visits are limited to 30 minutes one time weekly so that we are able accommodate all residents who may want a visit from a non-vaccinated family member or friend. There are three time slots open on Saturdays and Sundays, 10:30 a.m. 1 p.m. 2:00 pm. Because these weekend time slots are very limited, we ask your understanding as we are providing this on a rotational basis and give priority to family members who have had limited opportunities to participate in our week day visits.

All guidelines and core principals apply:

In addition, during your visit, you will be required to adhere to the Centers for Disease Control (CDC) safety precautions:

- ✓ Screening of all who enter the facility for signs and symptoms of COVID-19 (temperature checks, questions or observations about signs or symptoms), and denial of entry of those with signs or symptoms
- ✓ Hand hygiene (use of alcohol-based hand rub is preferred)
- ✓ **Face covering or mask (covering mouth and nose) – at all times both inside and outside of the building.**
- ✓ Social distancing at least six feet between persons
- ✓ We are requesting that visitors and residents – even those who are vaccinated – follow the CDC recommendation from July 27, 2021, that recommends masking for all.

In the event the guidelines are not followed or unable to be met, visitation will be restricted. As opportunities for in-facility visitation increase, so does the risk to our residents and staff. In addition to the above core principles, the facility will:

- ✓ Schedule all visits
- ✓ May limit the total number of visitors allowed in the facility at one time
- ✓ Provide education on visitor expectations while in the facility
- ✓ Monitor compliance during the visit
- ✓ Request visitors to leave in the event they are unable to follow safety guidelines.

Since the outset of this pandemic, our primary goal is to protect our residents and staff by not introducing COVID-19 from the outside. -

General Guidelines for visits from Non-Vaccinated Visitors.

An important thing to remember is, if you do not feel well, DO NOT come to visit. We need to continue to protect our residents, your loved ones from this virus! It will not be them bringing the virus in, it will be visitors

and staff, please remember that.

Masks – Visitors will need to wear masks into the building and during your entire visit. We are encouraging all of our residents vaccinated or unvaccinated to keep masks on during visits.

Social Distancing – We encourage all unvaccinated visitors to maintain a social distance of 6 feet.

Hand Hygiene – There are many points during your visit for hand hygiene:

- Upon entry to building, before and after using Accushield
- After visiting with your loved one
- After exiting the elevator to leave the building and before and after Accushield

Only non-vaccinated children 12 years and older are permitted to visit when accompanied by an adult visitor, within the number of allowable visitors as determined above. Adult visitors must be able to manage children, and children, 12 years of age and older, must wear a facemask during the entire visit. Children must also maintain strict social distancing

No pets will be permitted at this time

These precautionary practices are in place for the protection of you and your loved ones. We will maintain frequent communication to keep you updated with changes in visitation or any new restrictions.

We thank you for your continued support through the COVID-19 pandemic. Our main goal remains to provide high-quality care and to keep your loved ones safe.

