

November 19, 2021

Visitation Summary for COVID 19 – All Visitors

Dear Friends,

We are proud that you entrust us with caring for your loved ones.

We are committed to the safety and respect for those who rely on us most, and we are following federal and state health department guidelines that ensure the well-being of all residents, families and staff regarding visitations during the COVID-19 pandemic. The Jewish Home of Eastern Pennsylvania as a matter of policy hereby accepts the basic access requirements set forth in federal and state regulations.

In keeping up with the challenges, we are enacting the most recent Centers for Medicare & Medicaid Services (CMS) guidelines regarding visitation.

Visitation is open at all times and on all units – Suggested visiting hours are 11:00 a.m. until 8:00 p.m. daily. Visits on the nursing units can only occur in your loved ones room, not in the common area or near other residents or staff.

Families have the option to bring their loved one off of their floor to visit on our patio or in one of our common areas on the first floor. For residents on our second floor, that patio can also be used if desired.

When using the elevator, we ask that you abide by the limit of four people at a time, this includes the residents.

In addition, during your visit, you will be required to adhere to the Centers for Disease Control (CDC) safety precautions:

- ✓ Screening of all who enter the facility for signs and symptoms of COVID-19 (temperature checks, questions or observations about signs or symptoms), and denial of entry of those with signs or symptoms
- ✓ Hand hygiene (use of alcohol-based hand rub is preferred)
- ✓ **Face covering or mask (covering mouth and nose) – at all times both inside and outside of the building.**
- ✓ Social distancing at least six feet between persons
- ✓ We are requiring that visitors and residents – even those who are vaccinated – follow the CDC recommendation that recommends masking for all.

In the event the guidelines are not followed or unable to be met, visitation will be restricted. As opportunities for in-facility visitation increase, so does the risk to our residents and staff. In addition to the above core principles, the facility will:

- ✓ Provide education on visitor expectations while in the facility
- ✓ Monitor compliance during the visit

- ✓ Request visitors to leave in the event they are unable to follow safety guidelines.
- ✓ Children are permitted to visit when accompanied by an adult visitor, within the number of allowable visitors as determined above. Adult visitors must be able to manage children, and children, 2 years of age and older, must wear a facemask during the entire visit. Children must also maintain social distancing

Since the outset of this pandemic, our primary goal is to protect our residents and staff by not introducing COVID-19 from the outside. As we facilitate visitations, all of our visitors must complete hand hygiene when entering and leaving our building, and screen in at the kiosk. All visitors **MUST** wear a visitor badge printed from our Accushield Kiosk for the daily visits. Please be sure to see the receptionist after your badge is printed before going up to the resident's unit. Visitors must log out at the Accushield Kiosk when leaving our building.

General Guidelines for visits.

An important thing to remember is, if you do not feel well, DO NOT come to visit. We need to continue to protect our residents, your loved ones from this virus!! It will not be them bringing the virus in, it will be visitors and staff, please remember that.

Masks – Visitors, vaccinated and unvaccinated, will need to wear masks into the building and during your entire visit. We are encouraging all of our residents vaccinated or unvaccinated to keep masks on during visits.

Social Distancing – We encourage all vaccinated and unvaccinated to maintain a social distance of 6 feet. Because of space limitations in resident room areas allowing for social distancing requirements we require that you limit your visitors to 2 at time when in the resident's room. Additional visitors can be accommodated in common areas on our first floor. When visiting on the resident rooms, visits must be limited to resident rooms for the safety of all other residents on the unit and our staff.

Hand Hygiene – There are many points during your visit for hand hygiene:

- Upon entry to building, before and after using Accushield
- After exiting elevator and before entry into your loved ones room
- After visiting with your loved one
- After exiting the elevator to leave the building and before and after Accushield
- There are hand sanitizers located at the sign in table, outside the elevators, and on the walls on floors 2, 4, and 5. On 3rd floor, they are located on the inside wall of the "cubbies".

Elevators- Please observe elevator etiquette:

- Masks to be worn at all times while on elevator
- A limit of 4 people in the elevator
- Hand hygiene prior to and after exiting the elevator

We are only able to accommodate residents having 2 visitors at one time in a resident's room. If more people come to visit, you would need to switch out or take your loved one to a neutral area (1st floor, patio) off of the floor to visit. To maintain social distances we ask that no more than 5 groups congregate on the 1st floor at one time. Areas include the living- room, the Family Conference Room near therapy, and 3 areas set up in the lobby. We ask that you limit the amount of your group to no more than 4 people.

While not recommended, visitors can visit loved ones in our quarantine area. Additional PPE of gown and gloves must be worn in addition to masks while in a quarantine room. Gowns and gloves must be taken off and disposed of in the trash receptacle when the leaving the isolation room. We will provide PPE for visits to residents in the isolation area.

No pets will be permitted at this time

These precautionary practices are in place for the protection of you and your loved ones. We will maintain frequent communication to keep you updated with changes in visitation or any new restrictions.

We thank you for your continued support through the COVID-19 pandemic. Our main goal remains to provide high-quality care and to keep your loved ones safe.

