

## **Telemedicine Services at the Jewish Home of Eastern Pennsylvania**

### **Who will be conducting the telemedicine consults and when will they occur?**

The Curavi Telemedicine providers will provide after hour coverage Monday-Friday from 6 pm – 6 am. Fridays 6 pm – Mondays 6 am. Holiday: 24-hour coverage

### **Will telemedicine replace face-to-face consults either for regulatory visits or medical necessity?**

No, telemedicine will only be used when a physician or a designated nurse practitioner is unable to see a resident during the evening.

### **Will telemedicine be used in place of sending a resident to the hospital for evaluation?**

No, all residents that require hospital-level care either before or following a telemedicine consultation will be sent if medically indicated, and the decision is consistent with the resident/families wishes and care plan goals.

### **How will the telemedicine physicians know details of the residents?**

The Curavi providers will have access to Vision, the electronic medical record, to read the resident chart information and will also have the ability to sign off on verbal orders. Once a Curavi consult is completed, the documentation will be sent back to the facility and will be placed in the resident chart. If necessary, the Curavi providers will contact family members to discuss care or changes in status.

**JEWISH HOME**  
of Eastern Pennsylvania

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